



SMMware Subscriber News

February 03, 2021,

Latest Revisions

We hope everyone is staying safe during the ongoing Covid crisis.

Summary

- Renaming Estimates->Inquiries
- Duplicate Hours
- QuickBooks Online Settings – ‘Bills’
- In Case You Missed It (Reprinted)
 - Twitter
 - New Slack Workspace

Renaming Estimates->Inquiries

As a result of user feedback, tomorrow (Thurs, Feb 4, 2021), you will see that ‘Estimates’ have been renamed as ‘Inquiries’. Also, where the phrase ‘Quote Versions’ had been shortened to just ‘Versions’, it will now be flipped around to just ‘Quotes’, again based on user feedback.

None of the functionality has been changed, just these two names.

Duplicate Hours

SMMware now provides a warning when entering hours if they overlap with an existing entry, appearing when you click away from an hours entry (as opposed to when you click the Save button).

There may be some circumstances when duplicate entries are desirable, so note that while providing a warning, if you choose to proceed anyway, SMMware will not prohibit duplicates altogether.

QuickBooks Online Settings – ‘Bills’

Previously SMMware copied a ‘Company Expense’ to QuickBooks Online as a Purchase. Now, you can copy it as a ‘Bill’ allowing you to ‘match’ the bill against the transactions imported automatically from your bank/credit card statement. This is faster than editing your imported bank transactions one by one regarding which client is to be billed, and provides a form of reconciliation.

If you have treated your workers as QBO ‘Vendors’ or ‘Contractors’ (as opposed to ‘Employees’), you can also copy reimbursements to them for out of pocket expenses as Bills. The same bill can also include travel pay (based on distance).

This was another suggestion from an existing SMMware subscriber, and as always we welcome your input.

In Case You Missed It (Reprinted from an earlier newsletter)

Texting: New Option, ‘MMS Messaging’

In short, SMMware now offers an option for \$5/mo such that when text messages are sent that they can be longer in length, such that a typical event related text message can then have the same full length description seen in email notifications.

SMMware currently offers texting via ‘SMS Messaging’, which has a short length and event notifications have to be abbreviated.

Since our server can’t connect directly to the cellphone network, we use a service which forwards our text messages to a user’s cellphones. There is a per SMS message fee involved which SMMware absorbs.

For the longer ‘MMS Messages’, the fee per message is 4 times higher and in order to offer this option we do feel the need to be reimbursed for it. For those who prefer not to pay an additional fee, the SMS messaging option is still and will continue to be available. For those who may prefer full length messages, we offer this new subscription add on, available now.

Twitter

To get announcements earlier, follow @SMMware on Twitter. There, we tweet individual news items as they come up in contrast to this newsletter which waits and gathers together a number of announcements.

A Slack Workspace for SMMware

As another way to connect with us, you can now join the new SMMware Workspace in Slack. There you can ask support questions, see what other people have asked, or make feature requests. The easiest way to join the workspace is to contact support@smmware and we'll email you an invite.

Next

In the near future, we will be creating some YouTube videos, including ones to help with QuickBooks Settings.

Thanks, and stay safe.

- *Brian Jacobs*