



SMMware Subscriber News

December 8, 2020,

Latest Revisions

We hope everyone is staying safe during the ongoing Covid crisis.

Summary

- Profitability Report
- QuickBooks Online Settings
- QuickBooks Desktop Settings
- MMS Text Messaging
- Twitter
- New Slack Workspace

Profitability Report

SMMware now offers a report showing how profitable a given job was. It compares estimated revenue versus costs, and actual revenue versus costs.

Available now, you can find the report at Admin->Profitability Report. Be sure to read the Help page for the new report. You can export the information to an Excel compatible 'CSV' format file, and view it in PDF form.

QuickBooks Online Settings Page

SMMware now allows you direct control over your settings for QuickBooks Online, letting you pick which QuickBooks Accounts which QuickBooks Items SMMware should map transactions to. QuickBooks Admins can find the settings in Admin->QuickBooks Online Settings.

A new setting allows you to select whether SMMware Associates are copied to QuickBooks Online as QuickBooks 'Employees', 'Vendors', or 'Subcontractors'. Changes to this setting affect future copies but doesn't change Associates already

copied to QuickBooks. If you want to convert your existing SMMware Associates from QBO Employees to Vendors/Subcontractors, please contact us for assistance.

QuickBooks Desktop Settings Page

Similarly to QuickBooks Online, SMMware now allows you direct control over your settings for QuickBooks Desktop, letting you pick which QuickBooks Accounts which QuickBooks Items SMMware should map transactions to. QuickBooks Admins can find the settings in Admin->QuickBooks Desktop Settings.

Texting: New Option, 'MMS Messaging'

In short, SMMware now offers an option for \$5/mo such that when text messages are sent that they can be longer in length, such that a typical event related text message can then have the same full length description seen in email notifications.

SMMware currently offers texting via 'SMS Messaging', which has a short length and event notifications have to be abbreviated.

Since our server can't connect directly to the cellphone network, we use a service which forwards our text messages to a user's cellphones. There is a per SMS message fee involved which SMMware absorbs.

For the longer 'MMS Messages', the fee per message is 4 times higher and in order to offer this option we do feel the need to be reimbursed for it. For those who prefer not to pay an additional fee, the SMS messaging option is still and will continue to be available. For those who may prefer full length messages, we offer this new subscription add on, available now.

Twitter

To get announcements earlier, follow @SMMware on Twitter. There, we tweet individual news items as they come up in contrast to this newsletter which waits and gathers together a number of announcements.

New: A Slack Workspace for SMMware

As another way to connect with us, you can now join the new SMMware Workspace in Slack. There you can ask support questions, see what other people have asked, or make feature requests. The easiest way to join the workspace is to contact support@smmware and we'll email you an invite.

Next

In the short run, we will be creating some YouTube videos, including ones to help with QuickBooks Settings. The Settings Editor is now 'caught up' such that you can directly configure all your own settings, so we will again focus on new features. You are of course still welcome to contact us for configuration help.

Thanks, and stay safe.

- *Brian Jacobs*