SMMware Subscriber News

August 12, 2020,

Recent Revisions

We hope everyone is staying safe during the ongoing Covid crisis. Below are a number of recent revisions in SMMware.

Settings Editor

The Settings Editor has been updated to allow you to self manage the following. While these new additions do allow you additional direct control over your configurations, you are still more than welcome to contact us for support on configuration changes if you like. For those who are very computer comfortable, these are intended to be empowering. For those who don't consider computers to be their forte, we are still here to guide you through the process of optimizing SMMware for your needs.

Job Codes
Users can now manage Job Codes and their rate histories, adding new job codes and defining what the rates are, and when the rates take effect.

If you are integrated with QuickBooks and add a new job code, for the moment you will still need help synchronizing the new job code with QuickBooks (however you will be able to handle that as well by yourself in the near future).

QuickBooks coordination aside, at this time you may want to use this feature to update the hourly rates for job codes, to rename them, change which 'level' they are in, or if you no longer use a particular job code, to set that job code as inactive.

Prior to working with Job Codes, you will want to read our article "Job Codes Explained". There is a link in the job codes editing screen as well.

Task Preset Groups
Users can now manage Task Preset Groups, adding groups or individual presets, and re-ordering them.

Image Tags
User can now manage Image Tags, adding, renaming, and re-ordering them. Unused tags can be deleted. While tags in use by images/documents cannot be deleted, they can be made inactive such that you don't have to see them in the list for new uploads.

Hours Entry Format
If you enter hours as 'Start and End Times', you can configure the 'Break Hours' field to show or not. If you enter hours as 'Total Hours', the 'Break Hours' field does not apply.

New SMMware subscribers can choose whether to enter hours as 'Start and End Times' or as 'Total Hours'. Once the first hours entry has been added to the system, this is no longer editable.

SMMware User Forum

On occasion, some people have expressed interest in a forum where SMMware users can talk directly to other SMMware users, with a searchable history of posts and with email options.

While we do have a Facebook Group, based on the response to announcing it, our conclusion is that Facebook is not where people currently want to interact.

I'm asking you, the SMMware community, to let me know what venue you would most prefer for such discussions. Please take our brief 2 question survey to submit your preferences. Thank you in advance for your input!

Manuals, YouTubes, and Help Pages

Just a reminder, the latest versions of our manuals are always available from the SMMware website. And you can view any of our ~30 instructional YouTube videos here. Lastly, another source of answers is the help pages within SMMware, found by clicking the "Help" button at the right end of the main menu. None of this is intended to discourage you from contacting SMMware support, we're just trying to make sure everyone is aware of the options for getting answers to questions.

Next Steps

Many people are continuing to take advantage of our free one-on-one training, and if you are not among them you are still welcome to join.

Development will continue focusing on a variety of relatively smaller user requested enhancements. Our prime focus now is the report for estimates hours versus actual hours.

As always, thank you for your business, and if you have questions please don't hesitate to contact me.

Newsletter Archive

Were things crazy busy the last time a SMMware Subscriber newsletter arrived in your inbox, did the newsletter get lost in the stream of incoming emails? Today, finding yourself with a few moments of free time, are you wondering what great new features were announced that you could be using right now? No problem.

Visit our archive of previous newsletters here: https://www.smmware.com/newsletters/

You can also find it by visiting https://www.smmware.com and navigating to Company -> Newsletters.

Thanks, and stay safe.

- Brian Jacobs