SMMWARE

SMMware Subscriber News

Jan 24, 2020,

SMS Text Notifications

As of tomorrow by end of day, for event assignments, invites, and reminders, SMMware will launch a revision enabling it to send SMS Text Notifications. Using your phone's typical Contact Manager settings, you can assign a unique ringtone to draw extra attention to these messages.

To Use This Feature

In the profile for a given Associate, you simply:

1) Set their field "Reminders Via" to "Both" (as opposed to "Email").
2) Make sure that the "description" field for their cell phone has either 'cell' or 'mobile' (caps insensitive) in it.

Once these two settings are in place, that Associate will start receiving text messages for events (after tomorrow's code launch).

Additional Detail: Other notifications like Tasks/Calls will continue as email-only since they are typically less pressing than event related notifications, so you won't want to set "Reminders Via" to just "Text", since SMMware would then not send those email-only notifications. SMMware looks for a phone number description of 'cell' or 'mobile' just to avoid trying to text land lines. If both phone numbers in an Associate profile are cell numbers, SMMware will use 'Phone 1'.

Our thanks to the Senior Move Managers who served as Beta Testers for this feature.

We hope you find this new revision useful.

What's Next

We are currently working on our the next revision, Sales Estimates.

Based on your feedback, SMMware continues to evolve to better serve Senior Move Managers, and we continue to welcome your suggestions.

As always, thank you for your business, and if you have questions please don't hesitate to contact me.

Thanks.

- Brian Jacobs