



## SMMware Subscriber News

Oct 7, 2019,

Below are some recent revisions to SMMware.

### **Improved Shift Selection for Mobile**

If you use 'Availability' for attendee management in your events, you'll find that the experience on mobile is significantly improved. Specifically, selecting a shift and adjusting the start and end times is easier to work with.

We created a short video of working with an iPad and an iPhone ('live action', as opposed to mirroring to a computer screen) so that you can see a real world demonstration of what the experience is.

You can see the video here: <https://youtu.be/71kwFAtXXC8>

For phones, to make a little more room for the timeline, the list of associates now defaults to showing first name and last initial. The Settings Editor also lets you choose first initial and full last name, and does let you go back to Full Name if you prefer.

Also, when you select an 'Available' item to create a Shift, the shift defaults to ending at 3pm (if the Associate is available later, such as until 8pm), which means you don't have to scroll over to 8PM to adjust it. In short, we're looking to save you some scrolling, and make the process more efficient on a phone.

In the main calendar view, we also hide the job type and the attendee initials (For example, Who: BR, TS, AJ). You can still see that info in the event popup.

If you are using a desktop or laptop, there won't be any difference in the experience compared to before.

## Other Minor Changes

**Pages Layouts for Mobile:** We revisited the layout of most pages when viewed from mobile devices, tweaking some field widths to allow more characters to show, and also where the fields are shown. We think you'll find an improved experience on mobile (phones in particular).

**Payroll Report:** For companies using Job codes, the summary for each associate can sum up the hours of various combinations of job codes. This function is not currently part of the Settings Editor, if you are interested in setting this up please contact us for assistance. You can now also export the payroll report to a csv file.

**Client Profiles:** If there is a client rep, their contact info is included right there, so that you don't have to look it up separately.

**Contacts:** Using the "Copy Org Info" button now also copies the categories, in addition to the phone number and address info that was already part of the copying.

You might have noticed that delete and other buttons do now use "Are you Sure? Yes | No" popups instead of the previous process ('delete', 'confirm', 'finalize').

We hope you find these new features and revisions useful.

Based on your feedback, SMMware continues to evolve to better serve Senior Move Managers, and we continue to welcome your suggestions.

As always, thank you for your business, and if you have questions please don't hesitate to contact me.

Thanks.

- *Brian Jacobs*