



SMMware Subscriber News

May 28, 2019,

Availability Based Scheduling: Introducing 'Shifts'

This feature revision will be rolled out end of day on Friday (June 31, 2019).

For availability based scheduling, your current version of SMMware does include an underlying assumption that all employees who attend the event will be there the whole time. Also, if an employee is only available for a portion of the event, you aren't able to include them.

Feedback from you, Senior Move Managers, indicated that it often occurs that you want to include people even if they aren't available for the whole event. We also learned from you that the number of people you need may vary over the course of the day (Such as needing 3 people to pack for the first few hours, but then just one person to oversee the movers as they load the truck).

In response, Availability Based Scheduling now supports setting a 'shift' that can be specific to the attendee.

To see it in action, please watch our new video at YouTube: <https://youtu.be/0lpbKEyblxE>

We hope you find this new feature useful.

Other minor notes:

- When an employee uses the My Availability command to record their availability, they can select across multiple days. SMMware will break that selection up into separate days such that either you are done for that week, or each day can be tweaked if needs be. This speeds up entering this info.
- There is now a "Duplicate" button for events. Clicking on it will start a new event with the description already filled out as well as other aspects (the event tag,

attendee management approach). From there you just need to set the new date and the attendees. This is intended for situations where you are working at the same site multiple times.

- When you set the start date, the end date is automatically set to match so that you can just tweak it as needed. Helpful when the event is a month or more away.

We hope you find these new options useful.

Based on your feedback, SMMware continues to evolve to better serve Senior Move Managers, and we continue to welcome your suggestions.

As always, thank you for your business, and if you have questions please don't hesitate to contact me.

Thanks.

- *Brian Jacobs*